

WRAPAROUND CARE COORDINATION VS CASE MANAGEMENT

FOUNDATIONAL DIFFERENCES

PHILOSOPHY OF CARE

CASE MANAGEMENT

BEHAVIOR

- Focuses on fixing youth behavior



WRAPAROUND COORDINATION

UNDERLYING NEEDS

- Addresses family context through the family story
- Focuses on Underlying Needs

TEAMING & PLANNING

TEAM INVOLVEMENT

CASE MANAGEMENT

WORKER LED

- Worker-led
- Limited collaboration
- Formal supports
- Refers to existing services



WRAPAROUND COORDINATION

TEAM DRIVEN

- Team-driven with family at the center
- Blends natural and formal supports
- Fills gaps, creates individualized supports

QUALITY & OUTCOMES

TRAINING & SUPERVISION

CASE MANAGEMENT

GENERAL

- General Training



WRAPAROUND COORDINATION

INTENSIVE

- Intensive Training
- Individualized coaching
- Dedicated staff

POPULATION SERVED

CASE MANAGEMENT

ALL

- Serves all levels of need



WRAPAROUND COORDINATION

TARGETED

- Works with youth with high/complex needs

PLAN DEVELOPMENT

CASE MANAGEMENT

FOR THE FAMILY

- Created by the worker for the family
- Rare or absent crisis planning



WRAPAROUND COORDINATION

WITH THE FAMILY

- Tiered individualized plans across settings
- Co-created with full team and family
- 24/7 crisis support

FIDELITY & QUALITY MONITORING

CASE MANAGEMENT

RARE

- Rare or Absent



WRAPAROUND COORDINATION

CONSTANT

- Built-in Continuous Quality Improvement (CQI)
- Fidelity checks

ENGAGEMENT APPROACH

CASE MANAGEMENT

FOR FAMILIES

- Minimal family contact



WRAPAROUND COORDINATION

WITH FAMILIES

- Deep sustained family engagement
- Continued engagement with team and natural supports

MEETING PRACTICES

CASE MANAGEMENT

AS NEEDED

- Irregular, sometimes without the family



WRAPAROUND COORDINATION

RECURRING

- Monthly structured team meetings with family present
- Weekly calls

OUTCOMES & ACCOUNTABILITY

CASE MANAGEMENT

FAMILY ONLY

- Limited response for outcomes
- Completion of services



WRAPAROUND COORDINATION

TEAM

- Shared team accountability
- Independence, resilience, long-term success